



Veterans Home - Chippewa Falls

Family and Friends Update 8.11.2020

Dear Family & Friends:

Throughout this pandemic, you and your loved ones have remained strong while facing many difficult changes. We cannot express just how grateful we are for your ongoing support of all our preventative measures.

I am so pleased to share that the Veterans Home continues to have zero diagnosed COVID-19 cases among members and staff.

Communications:

We want to ensure that you are receiving adequate communication from us. We will continue to do these twice weekly calls and emails to family and friends. In addition, we now have the capacity to add *more* family members to this voicemail and email system.

If you have family members who would like these twice weekly updates, please let Katie Plendl know. She will need their name, phone number and email address to include them on the communications. Additionally, please inform Katie if you would like to be removed from these communications.

To add or delete people from our communications lists, you can call 715.720.6775 and ask to be transferred to Katie Plendl or reply to her via this email (Katie.Plendl@dva.wi.gov).

Gazebo Gatherings:

As a reminder, if your loved one hasn't had their first Gazebo Gathering yet for August, please make sure to call and schedule that. After the 18th of August, we should have more time slots open so other family members (who haven't been here yet) can reserve a Gazebo Gathering. Our intent of this is to ensure that more family members are able to see their loved ones in person. Please know that window visits and virtual visits are still options for connecting with your family, too.

Thank you for being such a source of support throughout this challenging time. If you need anything at all, please contact us.

Best,

A handwritten signature in black ink, appearing to read "Megan".

Megan M. Corcoran, NHA | Administrator

Wisconsin Veterans Home at Chippewa Falls